

BEFORE THE  
ILLINOIS COMMERCE COMMISSION

COUNTY OF WABASH, ILLINOIS ) DOCKET NO.  
 ) 00-0738  
Petition for approval of a 9-1-1 )  
Emergency Telephone Number System.)

Springfield, Illinois  
January 9, 2001

Met, pursuant to notice, at 2:00 P.M.

BEFORE:

MR. MICHAEL WALLACE, Examiner

APPEARANCES:

MS. JAN ANDREWS  
9-1-1 Coordinator  
120 East Fourth Street  
Mt. Carmel, Illinois 62863

(Appearing on behalf of the Wabash  
County Emergency Telephone System Board)

MS. STACY BUECKER  
527 East Capitol Avenue  
Springfield, Illinois 62701

(Appearing on behalf of the Staff of the  
Telecommunications Division, Illinois  
Commerce Commission)

SULLIVAN REPORTING COMPANY, by  
Cheryl A. Davis, Reporter, #084-001662

1 APPEARANCES: (Cont'd)

2 MS. DEBORAH PRATHER  
3 9-1-1 Program Manager  
4 1312 East Empire Street  
5 Bloomington, Illinois 61701

6 (Appearing on behalf of Verizon North  
7 Incorporated)

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1	I N D E X				
2	WITNESSES	DIRECT	CROSS	REDIRECT	RECROSS
3	JAN ANDREWS				
4	By Ms. Buecker	5			
5	DEBORAH PRATHER				
6	By Ms. Buecker	23			
7					
8					
9					
10					
11					
12	EXHIBITS		MARKED		ADMITTED
13	(No exhibits entered at hearing.)				
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22					

1 PROCEEDINGS

2 EXAMINER WALLACE: Pursuant to the direction  
3 of the Illinois Commerce Commission, I now call  
4 Docket 00-0738. This is the petition of the County  
5 of Wabash seeking approval of a 9-1-1 Emergency  
6 Telephone System.

7 May I have appearances for the record,  
8 please. Let's go with Staff.

9 MS. BUECKER: Okay. Stacy Buecker, Illinois  
10 Commerce Commission, Telecommunications Division,  
11 527 East Capitol Avenue, Springfield, Illinois.

12 MS. ANDREWS: Jan Andrews, 9-1-1 Coordinator,  
13 Wabash County Emergency Telephone System Board, 120  
14 East Fourth Street, Mt. Carmel, Illinois.

15 MS. PRATHER: Deborah Prather, 9-1-1 Program  
16 Manager, Verizon North Incorporated, 1312 East  
17 Empire Street, Bloomington, Illinois 61701.

18 EXAMINER WALLACE: Anyone else? Thank you.

19 Let the record reflect there are no  
20 other appearances at today's hearing.

21 All right. Who is going to be  
22 testifying? You are? Anyone else? Okay. Would

1     you raise your right hands, please.

2                             (Whereupon the witnesses  
3                             were sworn by Examiner  
4                             Wallace.)

5             EXAMINER WALLACE:   Okay.

6                     Well, Ms. Buecker, normally you ask  
7     questions of --

8             MS. BUECKER:   Right.

9             EXAMINER WALLACE:   Okay.

10            MS. BUECKER:   Yes.   I have a list.

11            EXAMINER WALLACE:   Okay.   Then go ahead.

12            MS. BUECKER:   Okay.

13                             JAN ANDREWS

14     called as a witness herein, at the instance of the  
15     Staff of the Illinois Commerce Commission, having  
16     been first duly sworn, was examined and testified  
17     as follows:

18                             DIRECT EXAMINATION

19            BY MS. BUECKER:

20            Q.     You've already done this, but just give  
21     your name and who you represent.

22            THE WITNESS:

1           A.     Jan Andrews, and I represent the Wabash  
2     County Emergency Telephone System Board.

3           Q.     Okay. Have you been authorized to  
4     represent the Petitioner in this proceeding?

5           A.     Yes.

6           Q.     Was it oral or written authority?

7           A.     It is written.

8           Q.     Okay. Please summarize the planning  
9     stages and how your system will operate.

10          A.     Okay. As to the planning stages, our  
11     referendum passed April 1, 1997. The first board  
12     was formed and held its first meeting May 2, 1997.  
13     The county was addressed by Miller Management  
14     Services, Inc. the MSAG and database were built.  
15     The PSAP was remodeled. Equipment was purchased  
16     from various vendors. New road signs were  
17     installed implementing the new 9-1-1 addresses.  
18     Testing is over half completed.

19                 As far as how the system will operate,  
20     when someone dials 9-1-1 within the county, they  
21     will be answered by the Wabash County 9-1-1  
22     Dispatch Center. We will receive the telephone

1 call as well as the Automatic Number Identification  
2 and the Automatic Location Identification, which is  
3 known as the ANI/ALI. The call will then be  
4 dispatched according to the type of emergency.

5 Q. Okay. What is the name of your system?

6 A. Wabash County 9-1-1 System.

7 Q. And what is the location of the primary  
8 PSAP?

9 A. 120 East Fourth Street, Mt. Carmel,  
10 Illinois.

11 Q. Does the PSAP serve any other purpose  
12 than 9-1-1?

13 A. Yes. Our PSAP is collocated with the  
14 Mt. Carmel Police Department and the Wabash County  
15 Sheriff's Office. Dispatchers will dispatch for  
16 the Wabash County Sheriff's Office as well as the  
17 Mt. Carmel Police Department.

18 Q. How many positions are at your PSAP?

19 A. Two.

20 Q. Do you have a backup PSAP, and where is  
21 it located?

22 A. Yes, we do. It is the Richland County

1 Sheriff's Office PSAP. It is located at 211 West  
2 Market Street, Olney, Illinois.

3 Q. And do you have an agreement with the  
4 backup PSAP?

5 A. Yes, we do. It was signed June 5, 2000.

6 Q. And how many positions are at the  
7 backup?

8 A. The backup PSAP houses two positions.

9 Q. Will critical areas of the primary and  
10 backup PSAP have adequate physical securities to  
11 provide against the malicious disruption of  
12 service?

13 A. Yes. The primary PSAP is located in the  
14 southwest corner of a brick building. All plate  
15 glass within the PSAP is Threat Level III  
16 bulletproof glass. The wall between the dispatch  
17 and the visitor lobby has a 1/4 inch steel plate  
18 behind the drywall finish. The walk-up windows to  
19 the dispatch are Level III bullet resistant. The  
20 emergency fire escape door is a bullet-resistant,  
21 steel door with opening hardware only on the  
22 inside. The entry/exit doors to the building



1     except for the front entrance and a side entrance  
2     are solid steel doors with electric operated locks  
3     that are controlled from the dispatch positions  
4     only. For added security, all entry and exit doors  
5     will have camera surveillance with monitors  
6     situated in the dispatch area.

7             The backup PSAP is located in a concrete  
8     block building which also houses bulletproof glass,  
9     has a concrete wall between the dispatch and the  
10    visitor lobby, has a bullet-resistant, steel  
11    emergency fire escape door, electric operated locks  
12    controlled from the dispatch positions, as well as  
13    surveillance monitors situated in the dispatch  
14    area. There is no direct access to the public for  
15    the dispatchers.

16            Q.     Okay. Will both PSAPs operate 24 hours  
17    a day, 7 days a week?

18            A.     Yes, they will.

19            Q.     And both are capable of receiving ANI  
20    and ALI?

21            A.     Yes.

22            Q.     Okay. If all 9-1-1 lines are busy, is

1       there an overflow location?

2           A.     Yes.

3           Q.     Okay.  And that is?

4           A.     If the primary PSAP is busy, calls will  
5       overflow to the backup PSAP at the Richland County  
6       Sheriff's Office, and it is capable of receiving  
7       ANI/ALI.

8           Q.     Okay.  Will both PSAPs have an emergency  
9       power source to serve the basic power requirements  
10      of the PSAP for a minimum of four hours?

11          A.     Yes.  We have battery backup as well as  
12      a generator.

13          Q.     Are both PSAPs capable of handling your  
14      communications needs in an outage?

15          A.     Yes.  If the primary PSAP is out, our  
16      backup PSAP will be able to answer and dispatch our  
17      calls.  If the outage affects both PSAPs, we will  
18      man the call boxes.

19          Q.     Will the 9-1-1 system be inoperable at  
20      any time due to maintenance programs or for any  
21      other reason?

22          A.     No.

1           Q.     Okay. Will a logging recorder be  
2 utilized at both the primary and backup PSAPs?

3           A.     Yes.

4           Q.     And will system management maintain an  
5 archive of the tapes for a minimum of thirty days?

6           A.     Yes.

7           Q.     Will there be a Teletypewriter at both  
8 the primary and backup PSAPs?

9           A.     Yes.

10          Q.     And will there be a portable backup?

11          A.     Yes. The primary PSAP has a portable  
12 backup, and the Richland County 9-1-1 system is  
13 equipped with two portable TTY machines.

14          Q.     Will TTY calls have access to 9-1-1  
15 lines?

16          A.     Yes.

17          Q.     Will you have a PSAP based TTY  
18 annunciator/detector?

19          A.     Yes.

20          Q.     Will management provide adequate  
21 training for its PSAP personnel including TTY  
22 training?

1           A.     Yes.  Personnel have received training  
2     on the new 9-1-1 equipment which included TTY  
3     training from EmergiTech.  Further, I've contacted  
4     the Southern Illinois Center for Independent Living  
5     and will schedule ongoing TTY training.  Further,  
6     the dispatchers and I have received EMD training.

7           Q.     Will the system have administrative and  
8     non-emergency lines other than 9-1-1 emergency  
9     lines?

10          A.     Yes.

11          Q.     Will the 9-1-1 circuits be arranged for  
12     one-way incoming service to the PSAP?

13          A.     Yes.

14          Q.     Will all 9-1-1 calls be answered and  
15     handled without preference to the location of the  
16     caller?

17          A.     Yes.

18          Q.     Will automatic dialer type alarms be  
19     permitted in this 9-1-1 system?

20          A.     No.

21          Q.     Will 9-1-1 lines indicate incoming calls  
22     by both audible and visual signals?

1           A.     Yes.

2           Q.     Do you have maps showing the proposed  
3     system boundaries and areas served by your  
4     participating adjacent agencies?

5           A.     Yes.   That was included with our  
6     application.

7           Q.     What method will be used for informing  
8     participating agencies of a 9-1-1 call?

9           A.     By direct dispatch or call relay, as is  
10    set out in the Mutual Aid Agreements for each  
11    participating agency.

12          Q.     What method will be used for handling  
13    calls outside your normal jurisdictional  
14    boundaries?

15          A.     Call relay, direct dispatch, or by Leads  
16    Terminal, as is further set out in the Mutual Aid  
17    Agreements with the adjacent agencies.

18          Q.     Do you have agreements with all  
19    participating and adjacent agencies, including the  
20    State Police?

21          A.     Yes.

22          Q.     What is the approximate population

1 within your proposed 9-1-1 system?

2 A. Approximately 14,000 people.

3 Q. How many access lines are in your  
4 proposed 9-1-1 system?

5 A. Presently there are approximately 6,450  
6 access lines.

7 Q. How many 9-1-1 lines will be utilized in  
8 the system?

9 A. Four.

10 Q. What will be the monthly and  
11 nonrecurring costs for the proposed system?

12 A. As of this date, the monthly cost for  
13 the proposed system will be approximately \$9,500  
14 per month, and the nonrecurring costs are  
15 approximately \$16,500.

16 Q. How will the 9-1-1 system be funded?

17 A. By a surcharge.

18 Q. And what was the amount of your  
19 surcharge?

20 A. \$2.50.

21 Q. Is the surcharge in a separate interest -  
22 bearing account?

1           A.     Yes, ma'am.

2           Q.     Are there any network connections exempt  
3     from the 9-1-1 surcharge besides those network  
4     connections located within the corporate limits of  
5     the municipality or county levying the surcharge?

6           A.     No.

7           Q.     Do you have any "no man's land" in your  
8     proposed system?

9           A.     No.

10          Q.     And there are no customers that aren't  
11     going to be covered by the system?

12          A.     That's right.

13          Q.     Is your system providing any 9-1-1  
14     service to any residents of adjacent counties?

15          A.     No.

16          Q.     How many exchanges will be involved in  
17     the proposed 9-1-1 system?

18          A.     Six.

19          Q.     And your system does have an ETSB.  
20     Correct?

21          A.     Yes.

22          EXAMINER WALLACE:  A what again?

1 MS. BUECKER: Emergency Telephone System  
2 Board.

3 EXAMINER WALLACE: EMTSB?

4 MS. BUECKER: ETSB.

5 EXAMINER WALLACE: ETSB. Okay.

6 A. Do you want me to --

7 Q. Describe their function and membership  
8 for me.

9 A. Okay. The Wabash County Emergency  
10 Telephone System Board consists of seven members  
11 who were appointed by the Chairman of the County  
12 Board of Commissioners of Wabash County. They  
13 represent one member from the following agencies:  
14 The Wabash County Board of Commissioners, the Mt.  
15 Carmel Police Department, the Wabash County  
16 Sheriff's Office, the Mt. Carmel Fire Department,  
17 ESDA, the Wabash County Ambulance Service, and one  
18 "at large" person.

19 Q. Okay. Will the PSAP maintain a log of  
20 the 9-1-1 system's operations?

21 A. Yes.

22 Q. Will PSAP management make available to



1 the Commission such records if a review becomes  
2 necessary?

3 A. Yes.

4 Q. Does the PSAP have written procedures  
5 for tracing calls for the proposed 9-1-1 system?

6 A. Yes.

7 Q. Okay. Will the PSAP management develop  
8 procedures for providing 9-1-1 service in the event  
9 that critical functions of the PSAP are partially  
10 or totally disabled due to natural or man-made  
11 disasters, including call box procedures?

12 A. Yes.

13 Q. Will PSAP management provide a copy of  
14 all procedures to this agency for 9-1-1 emergency  
15 contingency plans, call trace, and call repair  
16 prior to going on-line?

17 A. Yes.

18 Q. And what considerations has management  
19 made to ensure that private residential and  
20 business switch services are provided the same  
21 level of 9-1-1 that is being provided to other end  
22 users of the local 9-1-1 system?

1           A.     Okay. I have contacted our local  
2 newspaper about writing an editorial about the new  
3 PS ALI law so that PBX owners will be advised of  
4 the law. Further, I've forwarded a copy of Part  
5 726, 727 and the Public Act 91-0518 as well as a  
6 pamphlet entitled "Complying with New Enhanced  
7 9-1-1 Requirements" to PBX owners that I believe  
8 are affected by the PS ALI law.

9           Q.     I know in your application you mentioned  
10 that you are not going to take wireless calls.

11          A.     At this time we are not.

12          Q.     Okay.

13          A.     The board will review that issue after  
14 we go on-line and make a decision on whether to  
15 handle the cells calls.

16          Q.     You haven't filed a letter of intent,  
17 have you?

18          A.     No, I have not. I understand I have six  
19 months to do that.

20          Q.     Are there cell sites in your area that  
21 would result in calls coming in to your PSAP?

22          A.     At present we don't.

1 Q. Okay.

2 A. I mean we aren't handling them, so I  
3 assume that's no.

4 Q. After hours, who are PSAP personnel to  
5 contact for equipment maintenance service  
6 personnel?

7 A. Chairman Jim Seaton and myself.

8 Q. Okay. Will PSAP management provide a 10  
9 digit number to all telephone companies involved  
10 with the 9-1-1 system in case of an emergency?

11 A. Yes.

12 Q. Please describe the Customer Premise  
13 Equipment to be used on your telecommunicator  
14 stations.

15 A. Okay. We have a Norstar phone system, a  
16 Zetron CRT based console system. Each console  
17 position consists of a computer and a monitor and  
18 an audio panel. The console system is capable of  
19 controlling up to 24 channels. We have the  
20 Eventide Digital Instant Recall Recorder, which I  
21 call a call check. We have the Proctor ANI  
22 controller. We have the NT file server and NT

1     Communications comserver. Workstations are NT with  
2     650 Pro APC UPS with a Positron TDD keyboard; 9 -1-1  
3     logging printer; Lazer Reports printer; a shared  
4     mapping computer monitor. We have the on-site  
5     database and Leads terminal with printer.

6           Q.     How are your rural areas of the county  
7     addressed?

8           A.     We use the existing rural grid system to  
9     assign a house number and a street name format to  
10    give each structure a locatable address.

11          Q.     Were new signs necessary due to  
12    readdressing of the county?

13          A.     Yes. Signs were erected in August of  
14    2000.

15          Q.     Okay. Can the database be queried by  
16    dispatchers or any other person?

17          A.     No.

18          Q.     A subscriber's information is only  
19    released when the subscriber dials 9 -1-1?

20          A.     That's correct.

21          Q.     Have the addressing discrepancies been  
22    resolved in the MSAG process?

1           A.     Yes.

2           Q.     Okay.  Have the MSAG dates been met?

3           A.     Yes.

4           Q.     Where is the database located?

5           A.     The database is located at the Verizon

6 Database Center in Temple Terrace, Florida.

7 Further, Wabash County has an on-site database.

8           Q.     Is the database complete?

9           A.     Yes.

10          Q.     Does the database have a one percent or

11 less error ratio?

12          A.     Yes.  Our current error ratio is 99.7

13 percent.

14          Q.     Okay.  And how often is the database

15 updated?

16          A.     Daily.

17          Q.     And is the database backed up anywhere?

18          A.     Yes.  The database is backed up in

19 Temple Terrace, Florida Database Center.  Further,

20 the PSAP is equipped with file backup software.

21 The backup unit is installed on the NT server.  The

22 software used to back up is called Backup Exec.  At

1 present there are backup tapes for each day Monday  
2 through Friday, and they are scheduled to run at  
3 2:00 a.m. each day.

4 Q. How long are you planning to test the  
5 database?

6 A. Until I reach a minimum of 80 percent of  
7 the database, hopefully more.

8 Q. Can you describe your testing process?

9 A. Yes. I have enlisted the help of  
10 volunteers, the local fire departments and the  
11 local Lion's Club to help me test. They have gone  
12 from house to house and business to business,  
13 dialed the test numbers and verified the ANI/ALI  
14 information located in the Verizon database.

15 Q. Can you briefly describe what media  
16 programs you will use to publicize that 9-1-1 will  
17 be available in your area?

18 A. Yes; our local newspaper, our local  
19 radio stations, and television station.

20 Q. Okay, and when is the 9-1-1 system  
21 planned to be on-line?

22 A. Hopefully prior to April 1, 2001.

1 MS. BUECKER: Okay. That's all the questions  
2 I have for you.

3 (Witness excused.)

4 Ms. Prather.

5 DEBORAH PRATHER

6 called as a witness herein, at the instance of the  
7 Staff of the Illinois Commerce Commission, having  
8 been first duly sworn, was examined and testified  
9 as follows:

10 DIRECT EXAMINATION

11 BY MS. BUECKER:

12 Q. Okay. For the record, go ahead and  
13 state your name and who you represent.

14 THE WITNESS:

15 A. Deborah Prather. I represent Verizon  
16 North Incorporated.

17 Q. Okay. Are the exchanges and prefixes  
18 which are identified in Exhibit 5 of the  
19 Petitioner's application a true representation of  
20 those in the proposed 9-1-1 system?

21 A. Yes, they are.

22 Q. What are the features associated with

1     this 9-1-1 system?

2             A.     Automatic Number Identification, or ANI,  
3     Automatic Location Identification, or referred to  
4     as ALI, and selective routing.

5             Q.     How many 9-1-1 PSAP trunks will be  
6     provisioned for the primary PSAP?

7             A.     Four.

8             Q.     Okay, and do you know how many for the  
9     backup PSAP?

10            A.     Two.

11            Q.     What type of trunking arrangements will  
12    be used for this system?

13            A.     Dedicated direct trunking and tandem  
14    trunking.

15            Q.     Do you believe that the proposed network  
16    diagram provides the required trunking  
17    configuration?

18            A.     Yes.

19            Q.     Will the telephone company's pay  
20    telephones within the 9-1-1 system's boundaries  
21    provide coin-free dialing?

22            A.     Yes.



1           Q.     And will your company be placarded --  
2     will the pay telephones be placarded stating 9 -1-1  
3     service?

4           A.     Yes.

5           Q.     Will the customer-owned pay telephone  
6     service providers be notified that 9 -1-1 is  
7     utilized in the proposed exchanges?

8           A.     Yes.

9           Q.     Will the primary telephone company in  
10    its notification to the customer-owned pay  
11    telephone service providers advise them to have  
12    coin-free dialing and to placard their telephones  
13    for 9-1-1 service?

14          A.     Yes.

15          Q.     Will alternate routing be utilize?

16          A.     Yes.

17          Q.     Are there any remote central offices  
18    within the proposed 9 -1-1 system?

19          A.     Yes, there are.

20          Q.     And are they capable of standing alone?

21          A.     Yes.

22          Q.     During and after hours, how are PSAP

1 personnel to contact your company if a problem  
2 occurs?

3 A. They are to contact our VIP Repair  
4 Center at a 24 by 7 number.

5 Q. Will telephone company personnel advise  
6 PSAP personnel regarding 9-1-1 outages, testing of  
7 equipment and lines, or maintenance of 9-1-1 lines?

8 A. Yes.

9 Q. Will the telephone company train  
10 appropriate employees in the practices just  
11 described?

12 A. Yes.

13 Q. Will the telephone company equipment  
14 operate and tolerate power fluctuations or  
15 interruptions?

16 A. No.

17 Q. Okay. Will the 9-1-1 system be  
18 inoperable at any time due to maintenance programs  
19 or for any other reason?

20 A. No.

21 Q. Will all the company's call boxes be  
22 equipped with intrusion alarms?

1           A.     Yes.

2           Q.     Can the database be queried by  
3     dispatchers or any other person?

4           A.     No.

5           Q.     And just from your point, when do you  
6     think this system will be on-line?

7           A.     It will be on-line -- we're planning  
8     with the county to cut over approximately April 1st  
9     of this year.

10          MS. BUECKER:   Okay.   That's all the questions  
11     I have.

12          EXAMINER WALLACE:   Ms. Andrews, this is the  
13     official 9-1-1 application of Wabash County?   You  
14     currently do not have 9-1-1 service, right?

15          MS. ANDREWS:   No, sir, we do not.

16          EXAMINER WALLACE:   And then are we calling  
17     this an enhanced?

18          MS. ANDREWS:   Yes.

19          EXAMINER WALLACE:   And I take it that  
20     EmergiTech is providing all the computer equipment  
21     and all the other equipment that you mentioned?

22          MS. ANDREWS:   Well, we have Emergitech

1 computers for -- our 9-1-1 equipment is Emergitech.  
2 Nelson Systems provided the recorder, and Tri -State  
3 Communications provided the radio equipment.

4 EXAMINER WALLACE: And I noticed that you  
5 included the software license agreement. What is  
6 this software that you're getting?

7 MS. ANDREWS: The INTERCad and INTERBADge and  
8 INTERFire. The INTERCad is for our 9-1-1 system.  
9 That's where we log the calls and receive the ANI/  
10 ALI information, and the INTERBADge is the software  
11 program for the police departments, and INTERFire  
12 is for the fire departments.

13 EXAMINER WALLACE: Okay, and in response to  
14 Ms. Buecker, you did say you're totally contained  
15 within Wabash County?

16 MS. ANDREWS: Yes.

17 EXAMINER WALLACE: No outsiders are coming in.

18 MS. ANDREWS: No, sir.

19 EXAMINER WALLACE: All right. Thank you.

20 I don't think I had any questions for  
21 you, Ms. Prather.

22 MS. BUECKER: Can I throw in one more question

1       for Ms. Andrews?

2               EXAMINER WALLACE:   Yes.

3               MS. BUECKER:   I missed it on the way.

4                       This has to do with Richland County's  
5       backup, and how will they be able to dispatch  
6       Wabash agencies?

7               MS. ANDREWS:   We will communicate by radio.  
8       We are having equipment installed that will enable  
9       us to communicate by radio with Richland County.

10              MS. BUECKER:   Okay.

11              EXAMINER WALLACE:   Do you serve as backup for  
12       Richland County?

13              MS. ANDREWS:   No, sir, we do not, not at  
14       present.

15              EXAMINER WALLACE:   I mean do you plan on  
16       serving as backup?

17              MS. ANDREWS:   Not right now.   Maybe down the  
18       road.   There has been no talk of that at this  
19       point.

20              EXAMINER WALLACE:   All right.

21                       Do you have a statement that you wish to  
22       make?

1 MS. BUECKER: Sure.

2 EXAMINER WALLACE: For Staff?

3 MS. BUECKER: Sure. Staff sees no reason why  
4 this application shouldn't be approved.

5 EXAMINER WALLACE: Okay.

6 All right. Does anyone have anything  
7 further? Okay. I guess that's it.

8 No exhibits? Okay. The information  
9 filed with the application and contained on the  
10 e-Docket will be considered part of the record in  
11 this matter.

12 And if there's nothing further, the  
13 record is marked Heard and Taken. Thank you.

14 HEARD AND TAKEN

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1     STATE OF ILLINOIS     )  
                                  )SS  
2     COUNTY OF SANGAMON    )  
  
3     CASE NO.:   00-0738  
  
4     TITLE:   COUNTY OF WABASH , ILLINOIS

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CERTIFICATE OF REPORTER

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9           I, Cheryl A. Davis, do hereby certify that I  
10          am a court reporter contracted by Sullivan  
11          Reporting Company of Chicago, Illinois; that I  
12          reported in shorthand the evidence taken and  
13          proceedings had on the hearing on the  
14          above-entitled case on the 9th day of January,  
15          2001; that the foregoing pages are a true and  
16          correct transcript of my shorthand notes so taken  
17          as aforesaid and contain all of the proceedings  
18          directed by the Commission or other persons  
19          authorized by it to conduct the said hearing to be  
20          so stenographically reported.

21                 Dated at Springfield, Illinois, on this 19th  
22                 day of January, A.D., 2001.

16

17

Certified Shorthand Reporter  
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